

# Caleb McCandless

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## Film Exhibition and Customer Service Professional

**Team Management | One-On-One Customer Engagement | Film Handling Experience**

*Combining archival training and motion picture exhibition experience with customer service skills to deliver exceptional results.*

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## Professional Experience

**O'neil Cinemas** | Epping, NH 2023-Present

MANAGER

- Part of Management team, responsible for daily theater operations, including opening, closing, cash deposits, and inventory
- Interview and hire new Floor Staff, evaluating employee performance regularly

**Red River Theatres** | Concord, NH 2016-2023

THEATRE MANAGER

- Coordinated and executed multiple tasks concurrently such as supervising and scheduling floor staff, cash management, customer service, and ensuring screenings start on schedule
- Ingest and program studio-authored Digital Cinema Packages, as well as create DCPs for one-off events from Blu-ray discs, DVDs, and various digital files
- Manage private rentals and special events, negotiating prices, and signing off on contracts

**Army Air Force Exchange Services (AAFES)** | Joint Base Lewis-McChord, WA 2013-2015

CAREY THEATER SUPERVISOR

- Supervised and scheduled up to four employees in a fast-paced environment to provide a high-quality movie-going experience for military personnel and families
- Organized and supervised free advance screenings of sold-out movies, which required additional staffing, supply, and operational modifications due to size of events
- Responsible for cash deposits and recording daily sales of both concessions and box office
- Ingested DCP hard drive files into a Christie digital projector and created playlists for daily shows

**The Putnam Theater at Keene State College** | Keene, NH 2010-2013

PROJECTIONIST

- Regularly projected 35MM film prints on a platter system
  - Managed hours of and trained student employees in 35MM film projection
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## Education

**The L. Jeffrey Selznick School of Film Preservation** | Rochester, NY 2015-2016

CERTIFICATE – FILM AND MEDIA PRESERVATION

**Keene State College** | Keene, NH 2009-2013

BFA – FILM STUDIES

Film Society President (2011-2013)